



CUSHIONS, SLINGS, UMBRELLA CANOPIES AND FURNITURE COVERS

Do I need to bring my cushions indoors when it rains?

Teak has oil that occurs naturally in the wood. Expect some of this oil to bleed out following the first few rainfalls. In order to protect your cushions, bring them inside before the furniture gets wet. Stains from teak oil are not covered under warranty. Once the furniture has begun to form a silver-gray patina, it is no longer necessary to bring the cushions indoors. This information also applies to umbrella canopies.

What should I do if my cushion becomes saturated with water?

If your cushion becomes saturated with water, unzip the cushion and stand it on its edge in a dry, sunny location. The zipper-side should be facing down to allow the water to drain through the opening. Cushions will typically dry in 24-48 hours depending on the level of saturation and the weather conditions during the drying process.

When cushions are not being used, you may also wish to stand them on edge within the furniture frame. Doing so will reduce the surface area exposed to the rain and allow for faster drying.

How should I clean my cushions or umbrella canopy?

Cushions and umbrella canopies are made with either Sunbrella® or Outdura® fabrics, a 100% solution-dyed acrylic. The fabric should be cleaned regularly before environmental deposits such as dirt, etc., are allowed to accumulate and become embedded. To clean the fabric, simply brush off any loose dirt, and then clean briskly with a sponge using fresh water and a mild natural soap (Woolite® is acceptable). Water temperature should be no more than 100° F (37° C), as acrylic fiber is heat sensitive at high temperatures. Do not subject the fabric to excessive heat as it will shrink. Do not steam press, iron, or dry in electric or gas dryers.

Sunbrella and Outdura Fabrics are treated with a fluorocarbon finish that acts as a sealant, making it resistant to water and stains. If you use liquid detergent instead of a natural soap to clean your cushions, it may be necessary to reapply the water repellent treatment to the fabric. We recommend using 303 Hi Tech Fabric Guard or a similar product. Always follow the manufacturer's instructions.

How do I remove more difficult cushion stains?

For more difficult stains, use a fabric spot remover. You may also contact the Kingsley Bate customer service department for additional recommended cleaning solutions for specific stains like wine, coffee or paint. Although solution-dyed acrylic does not promote mildew growth, mildew may grow on dirt and other foreign substances that are not removed from the fabric. To clean mildew stains, prepare a mild solution of one cup bleach and two capfuls of natural soap per gallon of water. Spray on the entire affected area and allow to soak in. If necessary, scrub vigorously with a sponge or clean cloth.

After cleaning, rinse the cushion thoroughly with fresh water to remove any soap or cleaner residue, and allow to air dry. If the cushion is saturated with water, unzip the cushion and stand it on its edge in a dry, sunny location.

Can I remove the fill from my cushions and put the fabric covers in my washing machine?

Kingsley Bate strongly recommends that you do not remove the fill from your cushions when cleaning the cushion fabric. Instead, clean the cushions with the fill in place. Most cushions are 'stuffed' using specialized machinery, and it is not always possible to re-stuff the cushions by hand and achieve a professional, finished appearance.



Can I leave my cushions outside all year round?

Cushions should be stored for the winter in climates exposed to snow and freezing temperatures. Cushions should be cleaned and allowed to air dry before placing into storage. Always store cushions in a dry, well ventilated area.

Is quick-drying foam (also known as ‘reticulated’ or ‘open-cell’ foam) available from Kingsley Bate?

Cushions are constructed from urethane foam, the industry standard for outdoor cushions. Quick-drying foam allows for faster drainage of water should cushions become saturated, and is available by special order for an additional charge. (See Also: “What should I do if my cushion becomes saturated with water?”.) Due to its special construction, quick-drying foam tends to “sit” much firmer than urethane foam, and its structure breaks-down more rapidly.

The fabric on my cushion/pillow is pilling - is this normal?

Through normal use and wear, the surface of acrylic fabrics on cushions and pillows will sometimes pill. Pilling is not covered under warranty.

Although purely aesthetic, pills can easily be removed by using an inexpensive pill removing tool, such as the Gleener Ultimate Fuzz Remover made by Gleener. When using a pill removing tool, always follow the tool manufacturer’s instructions.

Please note that pilling may be worsened if pets are allowed on the furniture, as their nails tend to loosen short fibers of the textile, which then pill.

How should I clean my fabric slings?

To clean fabric slings, prepare a solution using 1 tbsp. liquid dish detergent and 2 tbsp. bleach mixed in 1 gallon of fresh warm water. Clean the fabric using a sponge or soft cloth dipped in the solution. Be careful to avoid getting this solution on the teak or stainless steel furniture frame. After cleaning, rinse the fabric thoroughly with fresh water and allow it to air dry.

How do I remove stains from my slings?

Most common stains can be removed by cleaning promptly with warm water and strong detergent. For more stubborn stains, use the following treatments:

- Suntan lotion, oils, or grease:** Rubbing alcohol
- Mildew:** Use strong liquid detergent with warm water and chlorine bleach.
- Beer and coffee:** Use strong liquid detergent with warm water and white vinegar.
- Berry juices, wine, or blood:** Use strong liquid detergent, warm water and ammonia.

Will suntan lotion or oil damage my fabric sling?

You should avoid putting your sling fabric in direct contact with oil-based products, which may cause the fabric to discolor or age more rapidly. If direct contact occurs, clean the fabric promptly to remove any lotion or oil residue.

How should I clean my furniture covers?

Furniture covers should be cleaned regularly before environmental deposits (dirt, etc.) are allowed to accumulate and become embedded in the fabric. We recommend spot cleaning furniture covers. Start by brushing off any loose dirt/debris, then clean using a sponge, fresh water, and mild soap.